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S.Y.B.Sc. (NCF-NEP) (Sem.-III) Examination November - 2025
SEC-Advanced Communication Skills In English-III

સૂચના : / Instructions

- (1) ઉપરોક્ત દર્શાવેલ વિગતો ઉત્તરવહી પર અવશ્ય લખવી.
Fill up strictly the above details on your answer book

Seat No.:

Student's Signature

Q.1. Read the passage given below and answer the questions that follow. (Any Ten) 10

Indra Nooyi has directed the company's global strategy for over a decade and was the primary architect of its restructuring, including the divestiture of its restaurants into the successful Yum! Brands, inc., the spin off and public offering of company-owned bottling operations into anchor bottler Pepsi Bottling Group (PBG), acquiring Tropicana, and the merger with Quaker Oats that brought the vital Quaker and Gatorade businesses to PepsiCo. She earned plaudits for her strategic planning and vision.

Recently, Nooyi has been driving critical cross-business initiatives to enhance operations and enable PepsiCo to meet the changing needs of consumers and retailers, the company said. Speaking on behalf of PepsiCo's board of Directors, Presiding Director Robert E Allen said: "We have seen first-hand the difference that Indra has made on the business and the people, and we look forward to working even more closely with her to usher in the next generation of dramatic growth and advancement that has been a hallmark of PepsiCo since its founding."

On her part, Nooyi described her elevation as a humbling experience. I am humbled by the opportunity to lead PepsiCo, and profoundly grateful to follow in the footsteps of Steve Reinemund. Roger Enrico, Wayne Calloway and Don Kendall. Steve has steered the company to a strong and enviable position, and he will be a continuing source of wisdom and perspective. I am equally fortunate to have amazing partners, not only on the board and executive team, but in the 1,57,000 bright, talented colleagues around the world who deliver the results every day and are as committed as I am to continue capturing every growth opportunity,' Nooyi said.

There are many interesting aspects of IndraNooyi's successful journey to the top of a prominent global corporation. The one we'd like to take note of here is her explanation of how she was able to handle her official and personal responsibilities. She hired nannies and had a helpful family support system. PepsiCo, however, seems to have gone a good deal further, at least for its senior staffers, in creating a support system for their parental roles. Nooyi has said her nine-year old daughter would come from school and only had to call the office to say she wanted to come over to be near her mother; the office would arrange the details. She says it wasn't uncommon to find her daughter sitting with the company's founder-chief, or doing her homework in the offices of other executives; she talks of how

it was usual for the entire senior team to lend a hand with others' children when the need arose, how the office telephone receptionist was trained to handle her children's queries and monitor their schedule when she herself would be travelling on work.

In sum, says Nooyi, rules two and three for how she has got to the top of the PepsiCo ladder (rule one being the pluses of strong family ties) consist of co-opting the 'entire ecosystem around you' to bring up your kids and for having a 'closed-loop' system to keep you abreast of what's going on at home, thanks to the office. Put another way, the punishing output that helped get Nooyi to the top-never going home in the evening, answering e-mails promptly at 4 a.m.-was possible since her employers recognised that they couldn't expect her to optimally integrate her many roles with the office one, without making a sincere effort to meet her halfway.

This is far, far beyond what almost all employers, state or private, in business or any other field of work, consider appropriate. Yet, if you wish to foster and draw out the potential that, by definition, exists in each human, workplaces have to change in this direction. Else, remain satisfied with having worried, unsure employees, making unsatisfactory compromises in all directions.

- Questions:

1. Mention two reasons for Indra Nooyi's professional success.
2. What were the two main types of support that Indra Nooyi received which enabled her to devote herself to her career?
3. Explain the phrase: 'optimally integrate many roles' as it has been used in the passage:
4. Rewrite the following sentence in indirect speech:
Albert E Allen said, "I have seen first-hand the difference that Indra has made on the business and the people."
5. The last paragraph of the passage is an example of:
 - a. illustration
 - b. comment
 - c. inference
 - d. statement
6. 'Steve has steered the company to a strong and enviable position, and he will be a continuing source of wisdom and perspective.'
Rewrite this sentence in past tense.
7. From the passage pick out one word/phrase that represents: conclusion
8. Select from the passage an expression that refers to 'time'.
9. What, according to Indra Nooyi, is the main factor that helped her to get to the top position in PepsiCo?
10. What special measure did PepsiCo take for its senior staffers?
11. As expressed by Nooyi, what was usual for the entire senior team at PepsiCo?
12. What is the red-flag shown to all employers in the last paragraph if they do not change the work place environment like that of PepsiCo?

Q.2. A. Attempt Any One of the following:

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You happen to meet your college teacher after many years at a book exhibition where a book written by you is also on display. Draft a conversation discussing your journey as writer.

OR

You have been asked to introduce the chief guest of State-Level seminar on National Education Policy-2020 organized by your college. The chief guest is a well-known academician and expert in the area of NEP-2020. Prepare a script for the occasion.

B. Answer the following: (Any One)

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Draft a job application with a detailed bio data in response to an advertisement for the post of a Research Assistant required in Life-First Laboratories, Vadodara.

OR

Write an email to The Personnel Manager of Sparkle Technologies accepting their offer of a part-time job as a Data Analyst for which you can work from home.
